



## Key contact

### Timothy Roberts

Vice President,  
Workers' Compensation Claims  
(714) 371-9608  
[timothy.roberts@everestire.com](mailto:timothy.roberts@everestire.com)

## Why choose Everest

- ✓ Customers in more than 100 countries across 6 continents
- ✓ Breadth of diverse global risk solutions across geographies, disciplines and business lines
- ✓ Preferred partner status earned over decades
- ✓ Financial strength and global capacity tailored to customers' unique needs
- ✓ Agile, nimble and entrepreneurial platform
- ✓ Industry-leading talent and superior products

## Connect with us



**For additional information, questions, or to report a claim:**  
**(866) 287-1736**  
**[EverestInsuranceClaims@everestire.com](mailto:EverestInsuranceClaims@everestire.com)**

Everest Insurance® markets property, casualty, specialty and other lines of admitted and non-admitted direct insurance on behalf of Everest Re Group, Ltd., and its affiliated companies. Additional information about Everest, our people, and our products can be found on our website at [www.everestire.com](http://www.everestire.com). All issuing companies may not do business in all jurisdictions. This literature is descriptive only. All coverage is subject to the language of the policy as issued.

## Workers' Compensation Claims

We provide the right claims expertise and related services to meet your unique needs. Our team delivers these services efficiently, proactively, and in innovative ways in order to achieve the best claim outcomes.

### Benefits

- Our skilled and technically proficient insurance carrier claims staff is experienced in handling the full range of claims from minor medical only matters to the most complex claims.
- We are partnered with national third-party administrators, to deliver exceptional claims service with favorable outcomes for our policyholders.
- We focus on loss mitigation and expense conservation, which helps reduce the operational costs for insureds, including lower insurance premiums.

### Our services

#### Claim handling:

- Online claim reporting with a 24-hour toll-free claim reporting center
- Claim reviews and custom management reports
- In house special investigation unit with expertise in identifying and combating fraud
- In house subrogation staff with a proven record of success in third party recovery on behalf of policyholders
- Nationwide panel of medical and claim investigation experts and vendors

#### Litigation/Medicare:

- Selectively tailored legal panel of dedicated and experienced attorneys throughout the U.S.
- Effective litigation cost management practices including alternative fee arrangements and e-billing invoice review

#### Medical Management:

- In house medical management unit focused on controlling cost and providing the most effective care to injured worker
- Nurse Triage and telemedicine program
- Early Return to Work Program
- Pharmacy benefit management program
- Medical bill review program